#### DOCKET FILE COPY ORIGINAL

TO: Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S. W. Room TW-A325 Washington, DC 20554 CC: 96-45
RECEIVED

MAR - 9 2000

FEMAL GOMMERCATIONS COMMESSION OFFICE OF THE SECRETARY

FROM: Dr. Jo Campbell

DATE: February 17, 2000

RE: Control Number E007282 and Docket Number 9645

Your letter dated February 15, 2000 came today denying our appeal for funding in year one of the Universal Service Fund E-rate program. It is stated in this letter that our application did not meet the window of opportunity to be funded and it further goes on to say that the Schools and Libraries Division will not be able to consider our appeal.

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Due to the fact that we **did** meet the window of opportunity which is documented in the attachments that are enclosed I am requesting reconsideration of this appeal. It should be further noted that the documentation validates the amount of time that has been allocated to this effort. Correspondence regarding our concerns date back to October of 1998.

I appreciate your reconsideration and will look forward to your response.

**Attachments** 

cc: Senator Harkin



Dr. Jo Campbell, Assistant Superintendent
12 Scott Street
Council Bluffs, Iowa 51503
712/328-6424 ext. 322
No. of
List AE
712/328-6449 (FAX)

No. of Copies rec's List ABCDE



#### SCHOOLS AND LIBRARIES DIVISION

## Administrator's Decision on Waiver Request

February 15, 2000

Jo Campbell, M.D. Council Bluffs Comm. Schools 12 Scott Street Council Bluffs

IA 51503

Re: Your Request for Waiver of Application WindowFor Program Year 1 1998

Control Number E007282

Date Request Received - Tuesday, April 06, 1999

The Schools and Libraries Division received your request, cited above, for a waiver of the application window deadline for the Schools and Libraries Universal Service Support Mechanism (E-Rate).

The Federal Communications Commission (FCC) rules do not permit the Schools and Libraries Division (SLD) to consider your request. Therefore, your request for a waiver of the application window deadline may not be considered by SLD. If you wish to appeal this decision, you may submit an appeal to the FCC at the following address:

Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Room TW-A325 Washington, DC 20554

You must file an appeal with the FCC no later than 30 days from the date of this letter, in order for your appeal to be considered by the FCC.

Schools and Libraries Division Universal Service Administrative Company

# Council Bluffs Community Schools Office of the Supervisor of Technology

Date:

February 9, 1998

To:

Richard Christie, Jo Campbell

From:

**Ed Propst** 

Re:

E-Rate Summary of Requests

Below is a summary of services and materials being requested on Form 470 of Schools and Libraries Universal Services (E-Rate).

### **Existing Services:**

•	Telephone services for all buildings		\$60,000 per yr
•	Frame Relay service for the District	4 T1 at \$500/mo	\$20,000 per yr
		20 56KB at \$77/mo	\$18,480 per yr
•	Cell Phone service	\$170/mo	\$ 2,040 per yr
•	Beeper service for District	\$300/mo	\$ 3,600 per yr
•	Internet Access for the District		\$ 1,500 per yr

Total Existing Services Eligible: \$105,620 Less 60% E-Rate Discount: - 65,772 Future Cost of Same Services: \$39,848

(Note: US West charges for only 10 months for the T1 Lines)

# **New Services/Equipment**

- Wiring approximately 206 additional classrooms (Cable, hubs, termination boxes, wire mold) (This would be having Mr. Schild doing most of the labor.)
  - Bloomer
  - Edison
  - Franklin
  - Hoover
  - Pusey
  - Rue
  - Washington

Estimated Cost: \$10,000 Less 60% Discount - 6,000 Total Cost: \$4,000 • Upgrading to T1 data lines at Kirn, Wilson and possibly Bloomer and Hoover

We currently have 56KB lines serving these buildings and are experiencing slow communications which will only get worse as more workstations are connected.

T1 lines cost \$500 per month for 10 months or \$5,000 per year. We would drop the 56 KB line now serving those buildings which would save \$77 per month (\$924 per year) being spent now. It would cost approximately \$1,630.40 per year per site after the E-rate discount to put a T1 data line into each of these buildings.\

4 new sites on T1 at \$1,630.40 per yr =

\$6,521.60 increase

- Upgrading from hubs to switched hubs at:
  - Kirn
  - Bloomer
  - Edison
  - Franklin
  - Hoover

Cost Estimate:

5 Switched Hubs at \$1,000 = \$5,000

Less 60% E-rate Discount

-3,000

Total Cost of Upgrading:

\$2,000

• Upgrade from dial-up service to 56KB data line at PACT

Cost Estimate:

1 56KB data line at \$77 per month = \$924 per year

Less 60% Discount:

- 554

Total Cost of Upgrade:

\$370

#### Summary

Item	Base Cost	E-rate Discount	Final Cost
<b>Existing Services</b>	\$105,620	\$65,772.00	\$39,848.00
New Wiring	\$ 10,000	\$ 6,000.00	\$ 4,000.00
Upgrade T1	\$ 16,304	\$ 9,782.40	\$ 6,521.60
Upgrade Switches	\$ 5,000	\$ 3,000.00	\$ 2,000.00
Dial-up to 56 KB	<u>\$ 924</u>	<u>\$ 554.00</u>	<u>\$ 370.00</u>
TOTALS	\$137,848	\$85,108.40	\$52,739.60

Please let me know if you want me to proceed with this plan. Our next step is to post this information on the Internet with the Schools and Libraries Universal Services.

sample\_page

# **Council Bluffs Community Schools**

# Council Bluffs Community Schools

from Web Page

12 Scott Street

Council Bluffs, Iowa 51503

Request For Proposals

E-Rate Program

The Council Bluffs Community Schools is seeking Request For Proposals (RFP) to support the telecommunications projects being developed throughout the District.

# **Notice to Bidders**

- 1. INVITATION to submit sealed bids on the following lists is hereby made by the Board of Education of the Council Bluffs Community District for Telecommunications Equipment and Supplies.
- 2. Date Posted on SLUS web site: February 11, 1998. Bid opening will be March 13, 1998 at 11:00 am, CST at 12 Scott Street, Council Bluffs, Iowa.
- 3. All offers are subject to the District receiving Schools and Libraries Universal Service Fund (E-Rate) discounts.
- 4. Venders must be registered with the Schools and Libraries Universal Services. For more information call 1-888-203-8100 or the web site: www.slcfund.org
- 5. For a complete set of bidding information and procedures please contact:

Mike Bell, Supervisor of Purchasing

Council Bluffs Community Schools

12 Scott Street

Council Bluffs, Iowa 51503

Phone: 712-328-6436

Or

Ed Propst: epropst@council-bluffs.k12.ia.us

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Phone: 712-328-6434

Notice is hereby given, that the Board of Education of the Council Bluffs Community School District, Council Bluffs, Iowa, proposes to receive quotes on network cable, line termination supplies, network hubs and switched hubs, and wire mold meeting the following minimum guidelines.

# **Network Cable**

Network Cable
Category 5 standard, twisted pair, unshielded PVC network cable.
Quantity Needed: at least 60,000 feet.
Price per foot:
Price for 60,000 feet:
Brand name must be supplied.
Line Termination Supplies
Category 5 rated Termination Jacks, RJ45, 568B wiring scheme
Quantity Needed: at least 200
Price per Jack:
Price for 200 Jacks:
Brand and Model #:
Willing to supply a sample.
Wall box for Termination Jacks identified above.
Quantity Needed: at least 200
Price per box:
Price for 200 boxes:
Brand and Model #:
Willing to supply a sample:

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### **Ethernet Hubs and Switches**

Ethernet Switched Hub, Unmanaged, RJ45, compatible with 3Com Routers, 8 Port Quantity Needed: at least 6 Price per Switched Hub: Price for 6 Switched Hubs: Brand and Model #: Ethernet 10Base-T Hub, Unmanaged, RJ45, compatible with 3Com Routers, 24 Port Quantity Needed: at least 6 Price per Hub: Price for 6 Hubs: Brand and Model #: Ethernet 10Based-T Hub, Unmanaged, RJ45, compatible with 3Com Routers, 12 Port Quantity Needed: at least 4 Price per Hub: Price for 6 Hubs: Brand and Model #: Ethernet 10Based-T Hub, Unmanaged, RJ45, compatible with 3Com Routers, 8 Port Quantity Needed: at least 20 Price per Hub: Price for 20 Hubs: Brand and Model #:

### Wire Mold

Wire Mold, plastic with peel off tape backing, large enough for at least one (1) category 5 cable.

Quantity Needed: at least 2000 feet
Price per foot:
Price for 2000 feet:
Brand and Model #:
Data Communication Lines
Upgrading of 4 56KB data lines to T1 data lines at two junior high schools and two elementary schools
Quantity Needed: 4
Price per T1 data line:
Price for 4 T1 data lines:
Upgrading of a dial-up service to a 56KB data line at one school site.
Quantity Needed: 1
Price per 56KB data line:
CBCS Home Page
Council Bluffs Community Schools Web Site

Council Bluffs Community Schools Web Site Council Bluffs, Iowa Last Updated on February 12,1997

Comments To: webmaster@council-bluffs.k12.ia.us

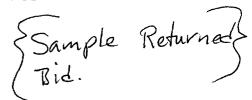
HAVE A GREAT DAY!

J. 11

#### COUNCIL BLUFFS COMMUNITY SCHOOL DISTRICT

#### 12 Scott Street Council Bluffs, Iowa 51503

#### SUBMITTAL OF BID FORM



FIRM NAME Voice! Data Communications
ADDRESS 110 North Linden Ave CB, IA 51503
TELEPHONE NUMBER 7/2 · 322 · 8773
BID NUMBER 98-003
ITEM(S) FOR BID:
Telecommunications Equipment and Supplies
INDIVIDUAL PURCHASE PRICES: (PLEASE PROVIDE BREAKDOWN)
I acknowledge receipt of NOTICE TO BIDDERS and INSTRUCTIONS TO BIDDERS.
Mesley With Signature of Owner or Officer of Firm
Owner
Title
3-10-98
Date

Bid #98-003 Specifications for Telecommunications Equipment and Supplies.

Notice is hereby given, that the Board of Education of the Council Bluffs Community School District, Council Bluffs, Iowa, proposes to receive bids on network cable, line termination supplies, network hubs and switched hubs, and wire mold meeting the following minimum guidelines.

#### Network Cable

Category 5 standard, twisted pair, unshielded PVC network cable?

Quantity Needed:

at least 60,000 feet.

Price per foot:

.0636 4

Price for 60,000 feet:

3814.00

Brand name must be supplied: <u>General Cable Corp</u>.

### Line Termination Supplies

Category 5 rated Termination Jacks, RJ45

Ouantity Needed:

at least 200

Price per Jack:

\$ 3.10

Price for 200 Jacks:

\$ 620.00

Brand and Model #:

ICC

Willing to supply a sample. \_

Wall box for Termination Jacks identified above.

Quantity Needed:

at least 200

Price per box:

\$ 1.00

Price for 200 Jacks:

\$ 200.00

Brand and Model #:

ICC

Willing to supply a sample.

YES

#### **Ethernet Hubs and Switches**

X Ethernet Switched Hub, Unmanaged, RJ45, compatible with 3Com Routers, 8 Port

Quantity Needed:

at least 6

Price per Switched Hub:

3 474 19

Price for 6 Switched Hubs: \$ 2845 ...

Brand and Model #:

Allied Telesyn (lifetime warranty)

#A7-RS710TR-15

# 98-003

# \* Ethernet Hubs and Switches

Specs

Ethernet 10Base-T Hub, Unmanaged, RJ45, compatible with 3Com Routers, 24 Port Quantity Needed: at least 6 *\$ 238 99* Price per Hub: \$ 1433 94 Price for 6 Hubs: (lifetime warranty) Allied Telesun Brand and Model #: # A7- 30245L-15 Ethernet 10Base-T Hub, Unmanaged, RJ45, compatible with 3Com Routers, 12 Port Quantity Needed: at least 4 \$ 159 25 Price per Hub: 4/363700 Price for 6 Hubs: Allied Telesun Brand and Model #: (lifetime warranty) # A7-30125L-15 Ethernet 10Base-T Hub, Unmanaged, RJ45, compatible with 3Com Routers, 8 Port Quantity Needed: at least 20 + 51 49 Price per Hub: \$ 1029 80 Price for 20 Hubs: (lifetime warranty) Allied Telesun Brand and Model #: Wire Mold Wire Mold, plastic with peel off tape backing, large enough for at least one (1) category 5 cable. Quantity Needed: at least 2000 feet 1.16 Price per foot: \$ 2320 00 Price for 2000 feet: Brand and Model #: Wiremold 2700 latch duct **Data Communication Lines** Upgrading of 4 56KB data lines to T1 data lines at two junior high schools and two elementary schools. Quantity Needed: Carrier provided (uswest, Mci, etc.) Price per T1 data line: Price for 4 T1 data lines: Upgrading of a dial-up service to a 56KB data line at one school site. Service /equipment from telco D-1 Quantity Needed: <u>Carrier provided</u> (us west, etc.) to deskt Price per 56KB data line:

on hubs www. allied telesyn.com

Subject: [Fwd: E-rate "Appeal"]

Date: Mon, 01 Mar 1999 09:46:03 -0600

From: Ed Propst <epropst@council-bluffs.k12.ia.us>

To: jcampbel@council-bluffs.k12.ia.us

Subject: E-rate "Appeal"

Date: Sat, 27 Feb 1999 00:01:51 -0500

From: DEB KRIETE < DKRIETE@slcfund.org>

To: epropst@council-bluffs.k12.ia.us

CC: jbrown@slcfund.org

Mr. Propst,

Please accept my apologies for not responding to your earlier letters inquiring about the status of your Form 471 application. The amount of work to process the applications and review and process the appeals has been staggering.

I've spoken to Jo Ann Brown about your situation and asked her and her colleagues to consult with our technical folks about the fact pattern you described, to better understand what happened and how it happened. Jo Ann will be in touch with you after that to discuss your situation.

The tone of your correspondence was very kind. You serve your district well in your efforts and perservance.

Debra Kriete, Schools and Libraries Division of Universal Service Administrative Company

1st Yuc

Subject: [Fwd: More Info on SLC processing Form 470]

Date: Fri, 29 Jan 1999 14:08:27 -0600

From: Ed Propst <epropst@council-bluffs.k12.ia.us>

To: jcampbel@council-bluffs.k12.ia.us, rchristi@council-bluffs.k12.ia.us

I have 4 form 470 posted at this time and am working on 2 more. We have received no confirmation on any of the forms. They are on the SLC web-site however. Fd.

Subject: More Info on SLC processing Form 470

Resent-From: techcoord@aea13.k12.ia.us

Date: Fri, 29 Jan 1999 10:39:42 -0600

From: "Paul A. Johnson" <pjohnson@underwood.k12.ia.us>
To: Technology Coordinators <techcoord@aea13.k12.ia.us>

I called the toll free number for the SLC and waited on hold for about 25 minutes.....

Finally, I was notified that:

1. The SLC is behind in the processing of the forms.

2. If the web site has the forms posted, then they have processed the forms

3. Getting to the posted forms on their web site is a hit-or-miss endeavor (because of the amount of traffic to the site).

4. IF you can get to the site, and IF your forms are posted, and IF the 28-day waiting period has lapsed, THEN you can proceed to Form 471.

5. The person I talked to did not know whether or not the SLC would be sending out letters confirming the processing of Form 470.

I have not been successful in getting to the web site to see if our 2 Form 470s are posted, but I am going to keep trying. I suspect that they are posted, since I am getting emails from vendors regarding RFPs.

Paul A. Johnson

School:

pjohnson@underwood.k12.ia.us

Business/Computer Teacher

Personal:

pjohnson@probe.net

Technology Coordinator technology.UHS@juno.com

Underwood High School

TEL:

(712) 566-2703

Underwood, IA

FAX:

(712 566-2712)

"A picture is worth 1000 words" ... Actually, a JPEG picture is worth over 11,000 words in terms of disk space....



TO: Schools & Libraries FROM: Dr. Jo Campbell

Assistant Superintendent
Council Bluffs Community Schools

12 Scott Street

Council Bluffs, Iowa 51503

DATE: January 6, 1999

**RE: Request to have letter recent** 

Please find the attached letter that was originally sent to Karen Haith in October 1998. Three other letters have been included to help you better understand our dilemma.

JoAnn from your office has asked me to have the original, signed copies sent to this address.

I look forward to an immediate response to this concern.

## ... where dreams begin!

Educational Service Center 12 Scott Street, Council Bluffs, IA 51503

Karen Haith
Schools and Libraries Universal Service Program
100 South Jefferson Rd.
Whippany, NJ 07981

Dear Ms. Haith:

I am writing with regards to our 470 and 471 SLC application forms for the 1998 time period. I had talked with you on March 20 and 21 about a problem I had just become aware of with regards to our application date for form 470. Form 470 was originally filled out over the Internet on February 6, 1998. On March 20, I finally got in touch with a technician in Iowa City named "Mike" because I was concerned that I had not heard anything from SLC about our application: USCN# 582460000023681. Mike looked it up on the system and found it and said, "Here it is, but it doesn't appear to have gotten posted." He proceeded to post the application. I was able to get in contact with you the next day to talk about this change in application dates, which would effect when we could file our 471 forms. After listening to the problem, you indicated that there wouldn't need to be any changes made in the application date because you felt that there would be fewer applications made than anticipated and that the total dollars available for the E-Rate fund would be more than adequate to cover all applications, and that I should not worry. You indicated that we would not able to file form 471 for this application for at least 28 days for those items requested on our form 470. That pushed us past the April 15 date. Unfortunately, the rules changed drastically since that time. We are asking for reconsideration of those dates to reflect our original February 6 application date and subsequent dates that would allow for the filing of form 471 before April 15. To help refresh your memory with some of the details of what occurred, I have outlined activities and events that have led to this discussion.

Like many others filling out these application forms, I had a great deal of difficulty with the on-line process. I began filling out my first 470 form early in the week of February 2<sup>nd</sup>, but experienced 20 to 30 minute waits between pages if it didn't freeze up all together. I was unable to access my first 470 application (USCN# 176610000023648) after multiple tries over several days. On Friday, February 6, 1998 I started a new 470 application form (USCN# 582460000023681) rather than continuing to fight the previous form. I again experience long delays between pages as well as being locked up and having to start over many times, each time having to retype much of the information on each new page. I began this process at approximately 12:00 noon on the 6<sup>th</sup> and stayed at it solid until after 9:00 pm that evening until I had completed all parts of the application, including clicking on the "DONE" response. I had assumed that by clicking on "DONE" that I was completed as far as the on-line application phase of the process was concerned. Evidently the system had "kicked" me out of the program one more time rather than completing the task at the SLC server. At this end it appeared that the application had been posted properly.

I contacted someone at SLC and let them know that I had had trouble and that I had created the application USCN# 176610000023648 and that I was unable to complete it and that I had created another application in its place. They indicated that they would delete the bad application, which they did. A confirmation letter was sent to me indicating that they had deleted that form.

I later filled out a second form 470 (USCN# 974850000101406) on April 6. On April 8, 1998 I received a confirmation letter from SLC that they had received this application. Because I had not yet received a confirmation for the first application, I began calling the SLC Client Service Bureau at 888-203-8100. After 20 to 30 minutes on hold each time I would have to hang up and go do other things. On March 20, I was finally able to talk to a technician named "Mike". That's when we first discovered that the application had not, in fact, been posted as I had thought.

Meanwhile, on Monday February 9, we proceeded with plans to fulfill our obligations with regards to this process. The attached letter to our Superintendent, Richard Christie. was presented at a staff meeting and subsequently placed in the Board of Education Flyer for that week. The letter outlined the types of services and equipment, amounts and discounts being applied for in our application (USCN# 582460000023681). Also beginning that week we developed bid documents needed for products and services. Those documents were sent to as many vendors as we were aware of as well as posting the same documents on our web site as required by the E-rate process. (www.councilbluffs.k12.ia.us) See attached copies of each. Our bid opening was held on March 13, 1998 at 11:00 am. This was more than the 28 days required by the SLC process. We wanted to have everything ready to go when we got the go ahead for the form 471 application. As a result of the mix-up on the Form 470 application date, we were told we could do nothing with these items until at least 28 days after March 20. Purchase orders for the products and services listed on our application were issued after the 28 days had elapsed with a note on each that they were subject to E-rate funding. The purchase orders served as a contract for the products and referenced the RFP #98-003.

The funding phase of the E-rate program seamed to be taking much longer than anyone had anticipated. Because of the nature of the equipment being requested and the ultimate purpose of the E-rate program; to install, improve and expand the telecommunications opportunities for our students, we decided that some of the equipment and materials was needed during the summer months when we could work in the school buildings without interfering with student learning. We therefore made agreements with several of the vendors to go ahead and purchase some of the items with the understanding that they would reimburse us when the E-rate funding finally came through. Large ticket items were not done.

As you are well aware, the entire E-rate program was drastically changed over the past few weeks. Rules changed. Guidelines changed. Funding changed. Types of goods and services to be supported/prioritized was even changed.

Like most other school districts that participated in this process, we put in a tremendous amount of time and energy trying to do all of the things required of those wanting to participate in this program. To have all of our efforts thrown out due to a computer glitch back on February 6<sup>th</sup> does not seem to be in line with the intent of the program. We are therefore requesting that our application dates be adjusted to meet what they should have been if February 6<sup>th</sup> were used as our beginning date.

Please let us know if we need to follow up with additional material or request.

Thank you for you help in this matter.

Ed Propst

Supervisor of Technology

Council Bluffs Community Schools

## ... where dreams begin!

Educational Service Center
12 Scott Street, Council Bluffs, IA 51503

November 16, 1998

Debra Kriete General Council Schools and Libraries Corporation 100 S. Jefferson Road Whippany, New Jersey 07981

Dear Ms. Kriete:

It was suggested by Ms. Karen Haith of the SLC New Jersey office that I contact you with regards to the problem we are having with the E-Rate applications that our district has submitted and that you would be able to help us. This is a problem that we have been struggling with since March 20, 1998 when we first became aware that we had a problem.

I have included a copy of the letter sent to Karen Haith on October 19, 1998 which outlines the events to date.

As difficult as this whole process has been for those of us out in the 1000's of school districts around the country, I can only imagine how difficult it has been for those working at SLC in trying to sort all of this out. I'm sure that you understand how important these funds have become to individual school districts like ours that have put a great deal of time and effort into the whole process only to find out that a computer glitch at a critical point has short circuited the application process.

Please let me know if there is anything else that I can do or additional information that I can provide to ensure that we are included in the funding for 1998.

I can be reached at (712) 328-6434; fax: (712) 328-6449; or email: epropst@council-bluffs.k12.ia.us or via mail at 12 Scott Street; Council Bluffs, Iowa 51503.

Thank you for your time and support in this issue.

**Ed Propst** 

Supervisor of Technology

## ... where dreams begin!

Educational Service Center
12 Scott Street, Council Bluffs, IA 51503

November 24, 1998

Debra Kriete General Council Schools and Libraries Corporation 100 S. Jefferson Road Whippany, NJ 07981

Dear Ms. Kriete:

This is a follow up to information I had sent you on November 17, 1998 with regards to our 470 and 471 applications (USCN# 582460000023681). I can just imagine how busy this whole process has made it for you and everyone at SLC. However, I have not heard a word from anyone at SLC since March 20 even though I have made several calls and sent letters, etc. What I am afraid of is that we have gotten lost in the shuffle and that would create a tremendous hardship on our district as we continue to try to provide more and better services to our students and teachers.

Thank you for whatever help you are able to give us. My phone number is 712-328-6434; fax: 712-328-6449; or e-mail: epropst@council-bluffs.k12.ia.us.

Sincerely,

Ed Propst

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Supervisor of Technology

## ... where dreams begin!

Educational Service Center 12 Scott Street, Council Bluffs, IA 51503

December 11, 1998

Debra Kriete
General Council
Schools and Libraries Corporation
1023 15<sup>th</sup> Street NW
Suite 200
Washington, DC 20005

Dear Ms. Kriete:

This is a follow up to information I had sent you on November 24, 1998 with regards to our 470 and 471 applications (USCN# 582460000023681). I'm sorry to keep bothering you, but I still have heard nothing from anyone at SLC with regards to our application. What I am afraid of is that we have gotten lost in the shuffle and that would create a tremendous hardship on our district as we continue to try to provide more and better services to our students and teachers.

What can I do to help with this process? Is there anything that I can do or provide that would help to insure that we are included in the 1998 round of SLC funding? Please let me know.

Thank you for whatever help you are able to give us. My phone number is 712-328-6434; fax: 712-328-6449; or e-mail: epropst@council-bluffs.k12.ia.us.

Sincerely.

Ed Propst

Supervisor of Technology